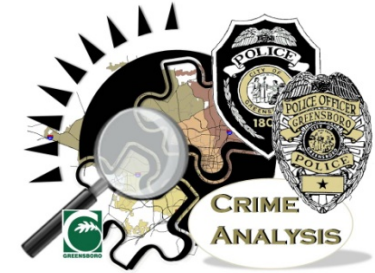


**Greensboro Police Department
Priority 1 Response Times
November 2016**



Goal: Respond to all priority P1 CFS in 7 minutes or less 90% of the time

Call Records with missing time stamps and records with response times greater than 01:00:00 are excluded from this analysis

Citywide Priority P and 1 Response Times					
Time Frame	Total Calls	90th Percentile (90% Answered in 7 min or less)	Average Response	Total Met	% of Goal
November 2016	1,107	0:13:00	0:07:07	659	59.5%

GPD1 Pri 1					
Time Frame	Total Calls	90th Percentile (90% Answered in 7 min or less)	Average Response	Total Met	% of Goal
November 2016	245	0:14:02	0:07:20	142	58.0%

GPD2 Pri 1					
Time Frame	Total Calls	90th Percentile (90% Answered in 7 min or less)	Average Response	Total Met	% of Goal
November 2016	330	0:11:58	0:06:33	214	64.8%

GPD3 Pri 1					
Time Frame	Total Calls	90th Percentile (90% Answered in 7 min or less)	Average Response	Total Met	% of Goal
November 2016	260	0:13:51	0:07:33	139	53.5%

GPD4 Pri 1					
Time Frame	Total Calls	90th Percentile (90% Answered in 7 min or less)	Average Response	Total Met	% of Goal
November 2016	272	0:12:34	0:07:12	165	60.7%

Average Stack Time: 0:01:05

% of Stack Time Exceeding 0:01:00:

28%

**Greensboro Police Department
Priority 2 Response Times
November 2016**



Goal: Respond to all priority P2 CFS in 12 minutes or less 90% of the time

Call Records with missing time stamps and records with response times greater than 01:00:00 are excluded from this analysis

Citywide Priority P2 Response Times					
Time Frame	Total Calls	90th Percentile (90% Answered in this 12 min or less)	Average Response	Total Met	% of Goal
November 2016	7,850	0:19:14	0:10:14	5,629	71.7%

GPD1 Pri 2					
Time Frame	Total Calls	90th Percentile (90% Answered in 12 min or less)	Average Response	Total Met	% of Goal
November 2016	1,902	0:22:41	0:11:47	1,229	64.6%

GPD2 Pri 2					
Time Frame	Total Calls	90th Percentile (90% Answered in 12 min or less)	Average Response	Total Met	% of Goal
November 2016	2,226	0:17:51	0:11:03	1,693	76.1%

GPD3 Pri 2					
Time Frame	Total Calls	90th Percentile (90% Answered in 12 min or less)	Average Response	Total Met	% of Goal
November 2016	1,882	0:19:59	0:11:27	1,292	68.7%

GPD4 Pri 2					
Time Frame	Total Calls	90th Percentile (90% Answered in 12 min or less)	Average Response	Total Met	% of Goal
November 2016	1,890	0:18:14	0:12:08	1,419	75.1%

Average Stack Time: 0:02:07

% of Stack Time Exceeding 0:01:00: 42%